#### **Terms and Conditions**

Welcome to Soundology! We're delighted to offer you our music, sound healing, and wellbeing services. Before you proceed, please read these terms and conditions carefully. By engaging with our services, you agree to abide by the following terms:

#### 1. Services

- 1.1. Soundology offers sound therapy services designed to promote relaxation, well-being, and stress relief through music, sound healing and wellbeing practices.
- 1.2. We provide these services to individuals and groups, either in-person or virtually, as specified in the service agreement.

### 2. Cancellation and Rescheduling Policy

2.1. To ensure efficient scheduling and quality service, all bookings are non-refundable and non-transferable.

## 3. Payment and Fees

3.1. Payment for Soundology services is due in accordance with the agreed-upon terms between the client and Soundology. Payments can be made through the approved payment methods.

### 4. Confidentiality

- 4.1. Soundology respects the privacy and confidentiality of all clients. Any information shared during the sessions, whether personal or medical, will be kept strictly confidential and used only for the purpose of providing music, sound and wellbeing services.
- 4.2. Soundology will not disclose any client information to third parties without explicit written consent from the client.

### 5. Client Responsibilities

- 5.1. Clients are responsible for arriving promptly for their scheduled appointments, whether in-person or virtual.
- 5.2. Clients should ensure they are in a suitable environment for the session, free from distractions and disturbances.

### 6. Disclaimer

6.1. Soundology does not provide medical or psychological treatment, and our services should not be considered a substitute for professional medical or psychological advice.

If you have any medical or psychological concerns, please consult a qualified healthcare or mental health professional.

# 7. Changes to Terms and Conditions

7.1. Soundology reserves the right to make changes or updates to these terms and conditions. Clients will be notified of any changes in advance.

### 8. Contact Information

If you have any questions or concerns regarding these terms and conditions, please contact us at:

https://www.facebook.com/soundologywithtracey

By engaging with Soundology services, you acknowledge that you have read, understood, and agreed to these terms and conditions. Thank you for choosing Soundology for your music, sound and wellbeing needs!